

# **REQUEST FOR PROPOSALS FOR PROVIDING CORE BANKING SYSTEM**

Thamani Sacco society ltd, formerly Nithi Tea Growers Sacco Ltd is a co-operative society registered under co-operative Act CAP 12 of 1997 with a mandate for mobilization of member's savings and availing credit to them. The society was registered on 3rd November 1987.

We are looking to upgrade the current core banking system (CBS) and we are inviting proposals to help us in the process. The core banking should be able to support more than 20,000 member and capacity of more than 100 Gb of data. The proposal should include:

## **1. TECHNICAL PLAN.**

- Core banking capabilities and features i.e., on prem or cloud, KYC process, product setup/settings, security features, modules, DMS details and business continuity process, reports, branch scalability etc.
- Loan management and reports i.e., loan application, appraisal, approval, disbursement and various report e.g., arrears report, disbursement report, repayment schedule.
- Performance management i.e., tracking officers' performance against targets.
- Integration with other system namely CRB, IPRS, MBANKING etc.
- Alternative channels supported i.e., ATM, Agency banking etc.
- How the system is supported i.e., no of support staff and online tracking tool used to track issues.
- Member access or tools e.g., mobile apps etc.
- List of SACCO using the system. please include the contact person details, SACCO membership and no of branches supported.

## 2. FINANCIAL PLAN

- Specification of server to host if the system is hosted on premises and approximate cost.
- Cloud system hosting plus user's cost.

Send proposals soft/hardcopy to THAMANI SACCO before end of day January 31<sup>st</sup> 2022.

Thamani Sacco Society Ltd,

P.O. Box 467, Chuka,

Tel: 064-5630545/0769207535

<https://www.thamanisacco.or.ke>

email: [info@thamanisacco.or.ke](mailto:info@thamanisacco.or.ke)